

Norwich Road Academy

Norwich Road T 01842 753279
Thetford E office@norwichroad.atrust.org.uk
IP24 2HT W www.norwichroad.atrust.org.uk

Acting Principal Mrs Tracey Thurlby



13 March 2017

Dear Parents/Carers,

I am writing to inform you that the school will be taking part in a jointly run operation between Norfolk County Council, Norfolk Police and our school, it is called Operation Encompass. Encompass has been set-up to help schools to provide support to children who have been present at incidents of domestic violence. We know that children can be significantly physically or emotionally harmed when they are involved in, present or witness to domestic violence.

The school will receive a confidential phone call from the Multi-Agency Safeguarding Hub before 9am on the morning after any domestic incident where a child at their school has been involved in, present or witness to domestic violence.

The school have designated Mrs Thurlby (Acting Principal & DSL) and Mrs Perkins (Pastoral Manager & DSL) as Key Adults. They have received training from Norfolk County Council to allow them to use the information that has been shared, in confidence to make sure that the right support is available for children and their families, who have been involved in or witnessed a domestic violence incident.

We are keen to offer the best support possible to our pupils and we believe this is going to be extremely beneficial for all those involved.

If you have any concerns or questions then please contact one of the above Key Adults or myself and we will be happy to discuss this further. Further information about the project can be found on our school's website and is available from the school office on request.

Yours sincerely,

Mrs T. Thurlby
Acting Principal